

Postponement Frequently Asked Questions (FAQs)

1. Why has Global Health Literacy Summit 2020 been postponed?

This decision was not taken lightly. However, due to the impact of the pandemic on travel planning, funding opportunities, and safety precautions, we find it in the best interest of our participants and global community that the event be postponed until 2021.

2. Where and when will the rescheduled Summit take place?

The Summit has been postponed rather than cancelled. We are exploring date options at this time and will share the new schedule as soon as possible. E-DA Healthcare Group|I-Shou University will continue as the local lead organizers.

3. I am a current Summit 2020 paid registrant? Now that the event is postponed, what are my options?

If you have already registered and paid, your registration will remain valid and automatically applied to the event in 2021. If you are unable to attend the 2021 event you may request a refund.

4. I would like a refund. How may I obtain one?

If you are unable to join us for the rescheduled Summit and need a refund, please contact our Summit Secretariat Team at info@ihlasummit2020.org

5. What will happen to the abstract I already submitted?

If you have already submitted an abstract, your abstract will remain valid and automatically applied to the event in 2021. To thank you for your effort, we will be conducting an initial review and providing feedback if needed to help align proposals with Summit themes. Unfortunately, we cannot notify you of a final result regarding whether your abstract is accepted, until all abstracts are received and reviewed in advance of the new Summit date. The current abstract deadlines are suspended; however, abstract submission portals remain open to continue ongoing review of submitted abstracts.

6. I am an exhibitor and/or sponsor- can I transfer my fees to the rescheduled Summit?

Yes. Your exhibit and/or sponsorship fee from the Summit 2020 can be transferred to the rescheduled date. As such, the exhibit/sponsorship fee will remain unchanged and we will guarantee your booth location as per this year's floorplan and/or your sponsorship items. Please email info@ihlasummit2020.org with any questions.

- 7. I have a question that is not addressed here. Whom may I contact for more information?**

Please send your question to us at info@ihlasummit2020.org.